

## Usage Guidelines and Precautions

We refuse entry to customers who fall under any of the following categories.

Should you enter the facility, you will be asked to leave as soon as staff members discover your presence.

### No entry permitted.



#### Customers with tattoos

\* Please note that you may not enter even if the tattoo is covered with a tattoo cover or sticker.

- Entry is denied regardless of the size of the tattoo.
- Customers with tattoo stickers or body paint are also denied entry.



Guests who are heavily intoxicated will not be permitted to enter.



Individuals associated with organized crime groups are not permitted to enter.

In addition, we may refuse entry to anyone else deemed inappropriate by the establishment.

Note: Many hot spring and bathing facilities in Japan prohibit entry to individuals with tattoos. We maintain the same policy at our facility. This is a facility operation rule based on Japan's cultural background. We kindly ask for your understanding and cooperation.

# Facility usage guide



- ① Please put your shoes in a shoe locker and hand the shoe locker key to the front desk.
  - ② At reception, we will exchange your shoe locker key for a locker key for the changing room.
- \* Payment is due upon departure.



- ③ If you have a membership card, coupon ticket, or discount voucher, please present it at reception.



- ④ The number printed on your locker key corresponds to your assigned changing room locker.
  - ⑤ Most services within the facility can be used with your locker key. For machines equipped with a barcode reader, please scan your locker key.
- \*Exceptions apply (e.g., game corner, tanning machines).



- ⑥ When leaving the facility, please bring your locker key to the front desk. After payment is completed, your shoe locker key will be returned to you.

**Payment methods we accept.**

- Cash
- Credit cards
- Electronic money
- Code (barcode/QR code) payments

- \* Please note that an admission fee is required to use the facility, even if you do not take a bath.
- \* You may re-enter the bath as many times as you like during your stay.
- \* If you lose your locker key, you will be charged 3,000 yen for the cost of replacing the locker cylinder.

クレジットカード タッチ決済 Credit card	電子マネー Electronic money	コード決済 QR決済 QR code payment

List of accepted payment methods.

## List of Information and Precautions

---



The use of mobile phones (smartphones) in the changing rooms and bathrooms is prohibited.

The operation of devices with camera functions, such as digital cameras and game consoles, is also prohibited.

### Entire Facility

---

- We assume no responsibility for any theft or accidents.  
Please manage your locker keys and valuables by yourself.
- Children of elementary school age or younger must be accompanied by a guardian.
- Guests under 18 years of age must leave the premises by 22:00.
- Even if you do not bathe, an admission fee will be charged if you use any facilities inside the building (including dining, relaxation services, foot baths, game corners, etc.).
- Pets are not allowed inside the facility.
- Please smoke only in designated smoking areas.
- Bringing in food and drinks is prohibited.
- There are no welfare discounts available.
- Please note that we do not provide assistance for those who require help with bathing.

### Bathroom

---

- Shampoo, conditioner, body soap, hair dryers, hair brushes, cotton swabs, lotion, and milky lotion are provided free of charge.  
Please bring your own towels, or use our rental/purchase options available in the shop.
- Taking photos or videos in the dressing rooms or bathrooms is strictly prohibited.  
If such activity is discovered, we will report it to the police.
- Children who are not yet toilet-trained must use a baby bath.
- Guests who are menstruating are not permitted to use the dressing rooms, washing areas, or baths.
- Please refrain from dyeing your hair (including the use of color shampoo) inside the bathrooms.
- Mixed-gender bathing is not permitted.
- According to Kyoto City ordinances, mixed-gender bathing for children aged 7 and older is prohibited.
- Please refrain from wearing swimwear.
- Guests undergoing medical treatments such as skin disease therapy or dialysis may be refused entry.

## Frequently Asked Questions

---

Q

Is a reservation required?

A

No reservation is required.

Q

If someone has a tattoo, can they enter the bath if they cover it?

A

We apologize for the inconvenience, but those with tattoos are not permitted to enter the facility, even if the tattoos are covered with a tattoo cover or sticker.

Q

Are there family baths or private rental baths?

A

We do not have those facilities.

Q

Can I book relaxation services (body care or Korean-style body scrubs)?

A

After checking in at the front desk, please proceed directly to the relaxation reception to make your reservation.

Q

When is the facility closed?

A

We are closed on the third Monday of every month. If that Monday is a public holiday, we will be closed the following day. There may also be temporary closures. For details, please check our monthly event calendar.

Q

Can I wear a swimsuit?

A

For hygiene reasons, wearing swimwear is not permitted. Also, please refrain from immersing towels in the bathtub to cover your body.

Q

Is there a parking lot? Do I have to pay for parking?

A

We have space for approximately 150 vehicles. Parking is free of charge while you are using our facility.

Q

Can I take another bath after I've eaten, having already bathed once?

---

A

You may use the bath as many times as you like during your stay at the facility. Please note that towels are not provided for subsequent uses, so you will need to rent a new one or continue using the towel you already have.

Q

Do you offer a shuttle service or taxi booking services?

---

A

I am afraid that we do not provide shuttle services or taxi booking services. Please make your own arrangements.  
Please note that in this area, buses, trains, and taxis do not operate late at night, so please check the times of the last services and plan accordingly.

Q

Are group visits available? We are planning to visit by tourist bus.

---

A

We do not permit visits by bus. This is because the roads are narrow and there is not enough parking space.  
If you are planning to visit with a group of 15 or more people, please consult with us via email in advance.

Q

Can I use only the dining or relaxation areas?

---

A

Even if you do not plan to bathe, you will be charged the entrance fee when using any facilities within the building.

Q

Are you able to store large items such as suitcases or strollers?

---

A

We will store your belongings only while you are using the facility. Please ensure that you keep your valuables with you or use the lockers provided for valuables. We do not provide storage services before you check in or after you check out.

Q

I would like to go for a run or go sightseeing after checking in. Is it possible to leave my luggage, go out of the facility, and then come back to take a bath later?

---

A

Luggage storage is available only to guests currently staying within the facility. Once you leave the premises, you will be required to pay the admission fee again to re-enter.

Q

Can I bring in my own food or drinks, such as a packed lunch?

---

A

For hygiene reasons, we do not allow guests to bring in outside food or drinks. Thank you for your understanding in advance.